## WESTERN BALKANS UNIVERSITY QUESTIONNAIRE FOR THE EVALUATION OF THE INSTITUTION BY ACADEMIC STAFF MEMBERS

This questionnaire is made in the end of each academic year with the members of academic staff of "Western Balkans University". Its real purpose is to evaluate the level of satisfaction of academic staff to help in their professional improvement and thus to realise each one's evaluation from them and to further develop institution's management quality

Please read each question carefully and give the answer that you think is most correct for you.

The information provided will remain confidential.

Thank you for your dedicated time!

## Academic title / Scientific degree

- A. Professor
- B. Associate Professor
- C. Dr. / PhD
- D. Docent
- E. Master of Science

## Working experience

- A. 1-5
- B. 6-10
- C. 11-15
- D. 16-20
- E. Over 20

Rate the following statements on a scale from 1 to 5, where 1 is the minimum rating and 5 the maximum, respectively from "I do not agree at all" to "I strongly agree".

Phycical and technological capacities of the institution						
No.	Statement	Evaluation				
1	The space I have in the workplace and teaching is sufficient and motivating	1	2	3	4	5
2	The institution provides a technological system that meets my needs	1	2	3	4	5
3	The number of students in the classes is in the conditions of a normal learning development	1	2	3	4	5
4	The cleanliness of common areas (toilets, corridors, classrooms, offices) is within the standards	1	2	3	4	5
5	The institution provides lunch service inside the building in comfortable conditions	1	2	3	4	5
6	I am satisfied with the security system provided by the institution	1	2	3	4	5
7	I am satisfied with the medical services at this institution	1	2	3	4	5

Fam aware of my rights and responsibilities   1   2   3   4   5	The rights, obligations, freedom and autonomy of the academic staff							
1 am informed about the job description I have to do	8	1	1 .				5	
Complaints can easily be forwarded to higher authorities  The academic staff can express freely his opinions and beliefs  The institution supports new ideas and trends from the academic staff  The institution attaches importance to participation in the decision-making process  I enjoy combining research, teaching and community service  The institution respects the conditions agreed at the beginning regarding my commitment  Involvement in administrative work hinders me in my academic commitment  **Reademic and administrative units**  Within the institutions i am being offered the necessary administrative support  I am satisfied with the work of the secretariat of the institution is sufficient  The institution offers security and stability at work  I am satisfied with the cooperation of colleagues  The institution values and properly uses the participation of personnel in seminars, national and international conferences, as well as for publications in scientific journals with an impact factor  Exchange programs for academic staff and students are given sufficient unite decision in the decision and the incomplete in the academic research  I am satisfied with the cooperation of colleagues  The institution of personnel in seminars, national and international conferences, as well as for publications in scientific journals with an impact factor  Within the institution there is enough possibility for academic research  Exchange programs for academic staff and students are given sufficient importance  Students have sufficient opportunities to contact the academic staff  Attendance of lectures by students is satisfactory  I am statisfied with the level of students and their devotion in the educational process.								
The institution supports new ideas and trends from the academic staff  12 The institution attaches importance to participation in the decision-making process  14 Ienjoy combining research, teaching and community service  15 The work I do fits my field of education  16 Enjoy combining research teaching and community service  17 The institution respects the conditions agreed at the beginning regarding my commitment  18 Involvement in administrative work hinders me in my academic commitment  19 Iam satisfied with the work of the secretariat of the relevant units  20 The number of administrative personnel of the institution is sufficient  21 The institution offers security and stability at work  22 I am satisfied with the general atmosphere in the institution values and properly uses the professional experience of the academic staff  The institution values and properly uses the participation of personnel in seminars, national and international conferences, as well as for publications in scientific journals with an impact factor  22 Exchange programs for academic staff and students are given sufficient importance  23 I am satisficed with the institution there is enough possibility for academic research  24 Exchange programs for academic staff and students are given sufficient importance  25 Students have sufficient opportunities to contact the academic staff  26 Within the institution there is enough possibility for academic research  27 Exchange programs for academic staff and students are given sufficient importance  28 Students have sufficient opportunities to contact the academic staff  29 Attendance of lectures by students is satisfactory  1 2 3 4 5  10 2 3 4 5  11 2 3 4 5  12 3 4 5  13 4 5  14 5 5  15 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		Complaints can easily be forwarded to higher						
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devotion in the educational process.	29	Attendance of lectures by students is satisfactory	1	2	3	4	5	
The mission, vision and direction of the institution	30		1	2	3	4	5	
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31	I am aware of the vision and mission of the institution	1	2	3	4	5
32	The institution offers study programs in accordance with national interests and needs		2	3	4	5
33	The institution is managed in a dignified manner	1	2	3	4	5
34	It is given importance to the national and international presentation of the institution	1	2	3	4	5
35	I consider WBU as the place where I can develop my academic career	1	2	3	4	5
36	I think of WBU as the place where I can stay until I retire	1	2	3	4	5
37	I suggest WBU as one of the best choices		2	3	4	5
38	I am satisfied with the financial conditions offered by the institution	1	2	3	4	5

Give your suggestions or recommandations on what we can do differently for bette							
administration of WBU							