

WESTERN BALKANS UNIVERSITY
QUESTIONNAIRE FOR THE EVALUATION OF THE INSTITUTION BY ACADEMIC
STAFF MEMBERS

This questionnaire is made in the end of each academic year with the members of academic staff of “Western Balkans University”. Its real purpose is to evaluate the level of satisfaction of academic staff to help in their professional improvement and thus to realise each one’s evaluation from them and to further develop institution’s management quality

***Please read each question carefully and give the answer that you think is most correct for you.
The information provided will remain confidential.***

Thank you for your dedicated time!

Academic title / Scientific degree

- A. Professor
- B. Associate Professor
- C. Dr. / PhD
- D. Docent
- E. Master of Science

Working experience

- A. 1-5
- B. 6-10
- C. 11-15
- D. 16-20
- E. Over 20

Rate the following statements on a scale from 1 to 5, where 1 is the minimum rating and 5 the maximum, respectively from “I do not agree at all” to “I strongly agree”.

<i>Physical and technological capacities of the institution</i>						
No.	Statement	Evaluation				
1	The space I have in the workplace and teaching is sufficient and motivating	1	2	3	4	5
2	The institution provides a technological system that meets my needs	1	2	3	4	5
3	The number of students in the classes is in the conditions of a normal learning development	1	2	3	4	5
4	The cleanliness of common areas (toilets, corridors, classrooms, offices) is within the standards	1	2	3	4	5
5	The institution provides lunch service inside the building in comfortable conditions	1	2	3	4	5
6	I am satisfied with the security system provided by the institution	1	2	3	4	5
7	I am satisfied with the medical services at this institution	1	2	3	4	5

<i>The rights, obligations, freedom and autonomy of the academic staff</i>						
8	I'm aware of my rights and responsibilities	1	2	3	4	5
9	I am informed about the job description I have to do	1	2	3	4	5
10	Complaints can easily be forwarded to higher authorities	1	2	3	4	5
11	The academic staff can express freely his opinions and beliefs	1	2	3	4	5
12	The institution supports new ideas and trends from the academic staff	1	2	3	4	5
13	The institution attaches importance to participation in the decision-making process	1	2	3	4	5
14	I enjoy combining research, teaching and community service	1	2	3	4	5
15	The work I do fits my field of education	1	2	3	4	5
16	The institution respects the conditions agreed at the beginning regarding my commitment	1	2	3	4	5
17	Involvement in administrative work hinders me in my academic commitment	1	2	3	4	5
<i>Academic and administrative units</i>						
18	Within the institutions i am being offered the necessary administrative support	1	2	3	4	5
19	I am satisfied with the work of the secretariat of the relevant units	1	2	3	4	5
20	The number of administrative personnel of the institution is sufficient	1	2	3	4	5
21	The institution offers security and stability at work	1	2	3	4	5
22	I am satisfied with the general atmosphere in the institution	1	2	3	4	5
23	I am satisfied with the cooperation of colleagues	1	2	3	4	5
24	The institution values and properly uses the professional experience of the academic staff	1	2	3	4	5
25	The institution encourages and supports the participation of personnel in seminars, national and international conferences, as well as for publications in scientific journals with an impact factor	1	2	3	4	5
26	Within the institution there is enough possibility for academic research	1	2	3	4	5
27	Exchange programs for academic staff and students are given sufficient importance	1	2	3	4	5
28	Students have sufficient opportunities to contact the academic staff	1	2	3	4	5
29	Attendance of lectures by students is satisfactory	1	2	3	4	5
30	I am satisfied with the level of students and their devotion in the educational process.	1	2	3	4	5
<i>The mission, vision and direction of the institution</i>						

31	I am aware of the vision and mission of the institution	1	2	3	4	5
32	The institution offers study programs in accordance with national interests and needs	1	2	3	4	5
33	The institution is managed in a dignified manner	1	2	3	4	5
34	It is given importance to the national and international presentation of the institution	1	2	3	4	5
35	I consider WBU as the place where I can develop my academic career	1	2	3	4	5
36	I think of WBU as the place where I can stay until I retire	1	2	3	4	5
37	I suggest WBU as one of the best choices	1	2	3	4	5
38	I am satisfied with the financial conditions offered by the institution	1	2	3	4	5

1. Give your suggestions or recommendations on what we can do differently for better administration of WBU
